

Underage Gaming Policy

Last Updated: 09.07.2026

Underage Gaming Policy

This Underage Gaming Policy is developed by Unambiguity Limitada, the company established under the laws of Costa Rica, with its registered address at Provincia 06 Puntarenas, Canton 11 Garabito, Jaco, Costado Este De La Municipalidad Garabito, Bufete Sanchez Chavarria, 61101, Costa Rica and company number: 3-102-911099, which operates fswin.com.

This Underage Gaming Policy constitutes part of our Terms and Conditions.

This policy applies to all Users of our website without exception. By using our website, you confirm that you are fully aware of and comply with this policy.

1. Use and registration on our website is prohibited to anyone under the age of 18 or any other age that is set in your jurisdiction as the minimum age to use our Services. It is your responsibility to know and comply with the legal requirements of your jurisdiction.
2. We reserve the right to request proof of age at any stage of your engagement with our Services. While a formal confirmation of legal age is required during the initial account creation, comprehensive verification (such as providing a valid government-issued ID) may be requested at our sole discretion at any time. This includes, but is not limited to:
 - 2.1. Promptly after registration;
 - 2.2. Prior to processing any deposit;
 - 2.3. Before approving any withdrawal request;
 - 2.4. During routine security and compliance checks.

We may temporarily suspend your account and restrict your ability to deposit, play, or withdraw funds while we are undertaking these verification checks. If you fail to provide satisfactory proof of age upon our request, your account will remain suspended or be permanently closed.

3. You must control who has access to the verified account. It is your responsibility to ensure that only you have access to your account. Do not store your account access details anywhere where they can be accessed by anyone else.
4. If we discover that anyone other than a verified user has accessed your account, we reserve the right to block it.
5. If you have minors in your household, you undertake to provide appropriate parental control measures to prevent minors from accessing your account.
6. If we determine or have reasonable grounds to suspect that you are under the age of 18 or the legal age for gambling in your jurisdiction, your account will be immediately suspended. If you are subsequently proven to have been underage at the time you made any gambling transactions with us:
 - 6.1. Your account will be permanently closed.
 - 6.2. All transactions made while you were underage will be made void.
 - 6.3. Any deposits made during this period will be returned to you using the original payment method, wherever practicable.

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7. If you have reasonable suspicion that any minor has accessed our Services in any way, you agree to notify us immediately at the following email address support@fswin.com.
8. We strongly advise parents to protect their children from accessing online gaming websites by using special software:
 - 8.1. [Net Nanny](#).
 - 8.2. [Safetonet](#).
 - 8.3. [GamBlock](#).